

# Norstar/BCM Product Comparison Matrix

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	<b>Compact ICS 4.2</b>	<b>Modular ICS 5.0</b>	<b>BCM 2.5 FP1</b>
<b>System Capabilities</b>			
System Capacity	16X24 (BRI)	272 ports	172 ports
Total Number of Stations	24	192	120
Redundant Power	No	No	Yes
Redundant Hard Drive	No	No	Yes
Redundant System Programming	No	No	Yes
Multiple language support	3	3	11
Digital Telephony	Yes	Yes	Yes
IP Telephony with QOS	No	No	Yes
Companion support	No	Yes	Yes
Wireless VoIP	No	No	Yes
DS Loop start	Yes	Yes	No
CLID Loop start	Yes	Yes	Yes - MBM
Analog DID	No	Yes	Yes - FTM
Analog E&M	No	Yes	Yes - FTM
ISDN PRI	No	Yes	Yes - MBM
ISDN BRI	Yes	Yes	Yes - MBM
T-1	No	Yes	Yes - MBM
Centrex (transparency)	No	Yes	No
<b>Desktop Support</b>			
M7100	Yes	Yes	Yes
M7208	Yes	Yes	Yes
M7310	Yes	Yes	Yes
M7324	Yes	Yes	Yes
T7100	Yes	Yes	Yes
T7208	Yes	Yes	Yes
T7316	Yes	Yes	Yes
T7406 Cordless	Yes	Yes	Yes
Audio Conference Unit	Yes	Yes	Yes
Analog Telephone support	Internal and External ATA	External ATA and ASM	External ATA and ASM MBM
Doorphone	Yes	Yes	Yes - Analog
i2002 IP Telephone	No	No	Yes
i2004 IP Telephone	No	No	Yes
i2050 Soft Phone	No	No	Yes
<b>Applications Support</b>			
Voice Messaging	Hardware	Hardware	Keycode Enabled
Unified Messaging	No	Hardware	Keycode Enabled
Call Center	Hardware	Hardware	Keycode Enabled
Web Enabled Call Center (MMCC)	No	No	Yes

CTI	Hardware	Hardware	Keycode Enabled
Centralized Voice Mail (to M1)	No	Yes	Yes
MCDN over PRI Networking	No	Yes	Yes
MCDN over IP Networking	No	No	Yes
<b>OAM</b>			
Set-based programming	Yes	Yes	No
Windows-based programming	Yes	Yes	Yes
Web-based programming	No	No	Yes
SNMP	No	No	Yes
Network Management	No	No	Yes
Remote access	Yes	Yes	Yes
Remote programming	Yes	Yes	Yes
Remote diagnostics	Yes	Yes	Yes
Backup and Restore	Yes	Yes	Yes
<b>Call Handling Features</b>			
External Call Forward	Yes	Yes	Yes
Line redirection	Yes	Yes	Yes
Trunk to Trunk transfer	Yes	Yes	Yes
Privacy	Yes	Yes	Yes
Transfer	Yes	Yes	Yes
Conference	Yes	Yes	Yes
Call Pickup	Yes	Yes	Yes
Call Park	Yes	Yes	Yes
Hunt Groups	Yes	Yes	Yes
Caller ID logging	Yes	Yes	Yes
Call screening	Yes	Yes	Yes
DISA	No	Yes	Yes
Night Service	Yes	Yes	Yes
Coordinated Dialing Plan	No	Yes	Yes
<b>Data Capabilities</b>			
Data support through switch	No	No	Yes
Voice over IP - trunk	No	No	Yes
Voice over IP – station	No	No	Yes
QOS	No	No	Yes
Universal T1	No	Yes - NDI	Yes - DDIM
LAN Connectivity	External	External	Integrated
Internet access	Separate Hardware	Separate Hardware	Integrated
Router	Separate Hardware	Separate Hardware	Integrated
<b>WAN Connectivity</b>			
Frame Relay	No	No	Yes
PPP and PPPoE	No	No	Yes
Multi Link PPP	No	No	Yes

MBM – Media Bay Module  
FTM – Fiber Trunk Module (Norstar)



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